



Industry: Legal  
Website: [levales.com](http://levales.com)

# Delivering Uncompromising IT Security and Performance for Levales Solicitors

## Ensuring rapid access and the highest levels of data security

Extending Levales' always-available approach to their IT infrastructure



We couldn't be happier with the service we've received from the TMT team. Their efficiency, professionalism, and customer-focused approach have completely transformed our IT systems, and we don't doubt that our clients' data is in safe hands.

TMT has enabled us to focus on what we're good at, knowing that our technology is managed by experts.

DREW PETTIFER –  
FOUNDING PARTNER AT LEVALES SOLICITORS



Considering the strict data compliance requirements and the level of Personally Identifiable Information (PII) Levales stores, its teams need a robust IT infrastructure that delivers uncompromising security.

So, when its existing on-premise solution started to struggle, the team questioned: how should we leverage the latest business technology to give rapid remote access while ensuring the highest levels of compliance and data security?

## The Challenge

Levalles' IT systems were at breaking point. Employees couldn't work effectively.

Having used the same IT setup for a number of years, Levalles' systems were harming the team's productivity. Business-critical systems were struggling to operate at sufficient speeds and were inaccessible for short periods.

As such, it was clear Levalles needed to replace its underspecified IT system with a scalable solution to help teams work on the move and deliver best-in-class support to their clients.

With nearly three-quarters of the UK's top 100 law firms affected by cyber attacks, Levalles was conscious of the risks it faced. As a result, the firm's founding partner Drew Pettifer, and his team were keen to ensure appropriate technical controls and protections were built into their new IT infrastructure.

So, Levalles turned to us at TMT — a trusted partner for Managed IT with our own in-house Security Operations Centre (SOC) — to address its IT challenges.

- Intermittent service issues causing downtime
- Slow internet connectivity
- Outdated hosted IT infrastructure
- Lack of scalability to support growth
- Inadequate cyber security framework
- Slow, unreliable desktop environment

## The Solution

As Levalles' chosen IT partner, we began with a comprehensive IT Strategy Review.

By gaining first-hand insight into the firm's IT challenges and assessing the technical competency of its existing infrastructure, TMT designed and developed a new IT environment for Levalles, hosted in our hybrid cloud, reducing the time wasted because of infrastructure inefficiencies.

Our in-house SOC team also reviewed existing data to aid Levalles' security posture during the migration process. This comprehensive data scan prevented any potentially compromised files or applications from going live within the new infrastructure, ensuring a fresh start for the firm.

At the same time, TMT worked to enhance the company's cyber defenses — introducing new security controls and harnessing the benefits of a hybrid cloud approach to deliver maximum security and uptime.







## The Outcome

Levalles can now depend on its efficient, reliable, and secure IT environment to empower staff in their day-to-day activities.

The environment is optimised for the legal firm's business-critical applications and processes, ensuring crucial data is always rapidly accessible.

Staff can work without interruption and have confidence that their files and records are stored securely while enjoying superfast connectivity delivering data to and from their new hybrid cloud infrastructure.

TMT's work with Levalles is ongoing, with our in-house SOC team continually managing risk within the company's IT infrastructure.

-  Increased service uptime
-  Enhanced cyber security
-  Faster network connections
-  On-demand system scalability
-  Future-proof telephony systems
-  Ongoing IT and cyber security support

Secure and upgrade your IT by asking the experts

[hello@tmtech.co.uk](mailto:hello@tmtech.co.uk)



TAILOR MADE TECHNOLOGIES LIMITED  
Company number: 04125178  
VAT Number: GB787869732

Forum 5, Parkway, Whiteley,  
Hampshire PO15 7PA

✉ [support@tmtech.co.uk](mailto:support@tmtech.co.uk)  
☎ 0800 988 2002  
🌐 [www.tmtech.co.uk](http://www.tmtech.co.uk)